

GABLES GUEST HOUSE

ACCESS STATEMENT

Introduction

Gables is situated in a leafy suburb of the city of dreaming spires, Oxford. Nestling at the foot of Cumnor Hill, Gables was originally built in late Victorian times. We aim to continually provide a high level of accommodation, having recently refurbished the rooms to provide a contemporary meets country house feel to the rooms. We want you to feel relaxed and comfortable in our home and aim to meet the needs of all our guests. There are six steps from the car park down to the front door which might make access difficult for people with limited mobility. Rooms in the house are on different levels and narrow doors make it unsuitable for wheelchair users.

Pre-arrival

- ◆ There is a bus stop 200 metres from Gables at the nearest pub. There is a very frequent bus service into the city.
- ◆ The main train station is on a direct bus route about one and half miles away. Taxis are usually available at the station.
- ◆ The main bus station, Gloucester Green, is about one and half miles away. There is a taxi rank in Gloucester Green.
- ◆ There are several local taxi companies; we can make bookings in advance for you.
- ◆ Our website www.gables-guesthouse.co.uk. Provides pictures of our accommodation and further information about the services we provide.
- ◆ You can contact us by telephone, fax or email. Please see the contact information section of this document for full details.
- ◆ We are lucky to have three local restaurants and a pub within 10 minutes walk, we are happy to make bookings for you.
- ◆ There are several excellent pubs within minutes drive, The Trout, The Fishes and the Bear and Ragged Staff.
- ◆ Oxford offers a wide choice of restaurants to cater for all tastes, please do not hesitate to ask our help if you wish to book in advance. We have tried most of them over the years!

Arrival and Car Parking

- ◆ Please advise us of your anticipated arrival time so that we can be sure we are here to welcome you.
- ◆ Please contact us from airports if your flight is very delayed, particularly at night.
- ◆ Check in time is from 12.00 noon and check out is 10.00 am. Early arrival to leave luggage is possible by arrangement.
- ◆ Parking is in our private walled car park in front of the house, please park between the marked bays.
- ◆ Car park and front of house are well illuminated at night.
- ◆ We offer assistance with luggage.

Main entrance

- ◆ There are six steps of 140 cm width by 18 cm drop down to the front door with a hand rail on one side.
- ◆ The front door is always locked, please ring the doorbell on your arrival. There is a canopy over the front door to shelter you from any inclement weather.
- ◆ There is a small step of 13 cm drop as you enter the house.
- ◆ Guests escorted to rooms and facilities explained.

Guest accommodation – Public areas

- ◆ On entry to our home there is a long narrow hallway leading to the breakfast room and conservatory beyond, all on the ground floor.
- ◆ There are three steps from the conservatory down to the garden.
- ◆ Corridors are painted in light colours and are well lit at all times. Lights are fitted with low energy bulbs.
- ◆ The flooring on all corridors, dining room and stairs are all short pile carpet.
- ◆ There are eight stairs measuring 87 cm width by 17 cm depth to a landing where there is a public bathroom and a further seven stairs to the first floor.
- ◆ From the first floor there are eight stairs to a landing where there is a shower room and a further six stairs to two more bedrooms.
- ◆ The house is centrally heated throughout but temperatures can be adjusted in each room to suit individual requirements.

Conservatory Lounge and Breakfast Room

- ◆ The breakfast room and conservatory lounge are both on the ground floor.
- ◆ Door width to breakfast room 76 cm.
- ◆ Guests are welcome to use the Conservatory lounge at any time, access by double doors from dining room.
- ◆ The lounge has one sofa, four conservatory wicker chairs.
- ◆ This room has a television and DVD player.
- ◆ A selection of local information, maps, magazines and board games are available in the lounge.
- ◆ There is a small fridge with a selection of water and soft drinks for guests. This is also available for any guests wishing to keep any perishable snacks cold.
- ◆ A small portable heater keeps the conservatory warm in winter and ceiling blinds and fan keep it cool in summer, although there are double doors which are open in the summer to the garden.
- ◆ Breakfast is served between 7.15 am and 9.30 am Monday to Friday and 8.00 am and 9.30 am Saturday and Sunday. We are happy to provide a continental breakfast for those catching early flights.

Bedrooms

- ◆ There are five bedrooms, one on the ground floor, two on the first floor and two on the second floor.
- ◆ All rooms have en suite facilities.
- ◆ All rooms have direct dial telephones.
- ◆ Wireless internet access is available in all rooms except no.6.
- ◆ Beverage tray and bottled water provided.
- ◆ We also provide a hairdryer, sewing materials, tissues and selection of brochures.
- ◆ Our beds are normally made with synthetic duvets and all pillows are synthetic.
- ◆ Feather pillows can be provided on request.
- ◆ We are happy to provide sheets and blankets if preferred.
- ◆ There is a folder in each bedroom which contains further information about the area and details of emergency contacts.
- ◆ Details are also provided for night emergency contact and fire drill and escape routes.

Bedroom 1

- ◆ Bedroom 1 is on the ground floor, on left side of hallway, 8.33 metres from front door.
- ◆ This room has a 4ft double bed with access from both sides.
- ◆ Besides bedroom furniture, there is an armchair and dressing table stool.
- ◆ Satellite TV with DVD with remote control.
- ◆ The en suite shower room has toilet, toilet seat 43 cm high, basin and shower, shower edge/step 19 cm.
- ◆ Fitted short pile carpet.

Bedroom 2

- ◆ Bedroom 2 is on the first floor at the end of the landing on the left.
- ◆ Windows overlook garden to rear of house.
- ◆ This room can either provide one king size double or two 3 foot single beds, either way the beds can be accessed from both sides.
- ◆ Besides bedroom furniture there are two armchairs.
- ◆ Satellite TV with DVD with remote control.
- ◆ Fitted short pile carpet
- ◆ The en suite shower room has toilet, toilet seat 43 cm high, basin and shower, shower/edge step 13 cm. Heated towel rail.

Bedroom 3

- ◆ Bedroom 3 is on the first floor immediately in front of you as you reach the first floor. Door width
- ◆ Windows overlook garden to rear of house.
- ◆ This room can either provide one king size double or two 3 foot single beds, either way the beds can be accessed from both sides.
- ◆ There is bedroom furniture and two armchairs.
- ◆ Satellite TV with DVD and remote control
- ◆ Fitted short pile carpet
- ◆ The en suite shower room has a toilet, a toilet seat 43 cm high, basin and shower, step/edge 31 cm.
- ◆ Fitted short pile carpet

Bedroom 5

- ◆ Bedroom 5 is on the second floor to the right at the top of the stairs.
- ◆ This room has a 4'6" double bed with access from both sides.
- ◆ There are two armchairs, in addition to bedroom furniture.
- ◆ Fitted short pile carpet
- ◆ In the summer months this room has an air conditioning unit.
- ◆ Satellite TV with DVD and remote control.
- ◆ Small 10 cm step up to shower room.
- ◆ Separate toilet and basin
- ◆ Fitted short pile carpet

Bedroom 6

- ◆ Bedroom 6 is on the second floor immediately in front of you at the top of the stairs.
- ◆ Windows overlook garden to rear of house.
- ◆ This room has two 3' single beds with access from one side of each bed.
- ◆ There is usual bedroom furniture. Two armchairs
- ◆ Satellite TV with DVD and remote control.
- ◆ The en suite bathroom is in the attic room and has sloping ceilings. There is a bath, bath edge 61 cm, toilet and vanity unit.
- ◆ There is an additional private shower room for the sole use of this room, six steps down to the halfway landing.

Gardens

- ◆ We have a beautiful large garden with lawns, flower beds and fruit trees.
- ◆ Guests are welcome to enjoy our garden between 9.00 am and 12 noon and 4.00 pm onwards unless requested not to due to a private family function.
- ◆ Access to the garden is either via the door from the conservatory. There are three steps into the garden, measuring 121 cm width by 24 cm drop.
- ◆ Garden chairs and tables are available for guests.

Additional information

- ◆ Mobile phone reception is generally good.
- ◆ Gables is a non-smoking establishment, smoking is allowed in the garden, ashtray provided.
- ◆ We are happy to cater for special diets, please advise us of these before arrival.
- ◆ Full Fire Certificate held and regular maintenance checks carried out on fire alarm system, emergency lighting and fire extinguishers on each level of the building.
- ◆ In the event of a fire, the fire alarm will ring continuously, please advise if you have a hearing impairment and might not hear this. There is an evacuation route plan in each bedroom.
- ◆ We are happy to refrigerate any medication. We can also keep any perishables or ice packs in our fridge/freezer for a limited period.

Contact Information

Address: Gables, 6 Cumnor Hill, Oxford. OX2 9HA

Telephone: 0044 (0) 1865 862153

Fax: 0044 (0) 1865 864054

Email: stay@gables-oxford.co.uk

Website: www.gables-guesthouse.co.uk

Hours of Operation: Closed 22nd December – 2nd January.

Hours flexible to business, the B&B is our home so occupied 24 hours, but it helps us if you could telephone us if you are likely to arrive much earlier or later than your estimated arrival time.

Local reliable taxi numbers: ABC 01865 775577, Radio Taxis 01865 242424.

Cancellation policy

If you need to cancel for any reason, we require 48 hours notice prior to arrival date and for group bookings at least one week prior to arrival. We will charge for the first night of the tariff as a cancellation fee if we are not notified. We are sure you will appreciate a small business cannot absorb the cost of cancellations or non-arrivals.

Data protection

If you contact us by telephone, email, fax or letter and provide us with any personal data, this information will only be used in the course of providing a service to you. We will not send unsolicited communications to you unless you specifically give your consent. Also, we will not pass any of your personal details on to third parties unless it is necessary to facilitate your enquiry.